Introduction and Table of Contents

Welcome to The Ally Challenge presented by McLaren, August 21 – 24, 2025.

You will use a program called Account Manager to manage your tickets for the 2025 Ally Challenge presented by McLaren. This document contains step-by-step instructions to help you claim your tickets.

PLEASE NOTE: <u>ALL TICKETS TO THE 2025 ALLY CHALLENGE PRESENTED BY MCLAREN ARE DIGTIAL TICKETS</u>. All tickets must be downloaded digitally onto attendees' cell phones for entry into the tournament.

If you have any questions throughout the process, please reach out to our ticket team at tickets@theallychallenge.com

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Website & Login Information

To get started, on your cell phone, scan the QR code below to visit:

https://am.ticketmaster.com/pgaallychallenge



- 1. Click the profile icon in the top, right corner to sign into your account.
- 2. If this is your first time logging in with Ticketmaster, please click "New to Ticketmaster? Sign Up"
- **3.** Follow the prompts to create an account.



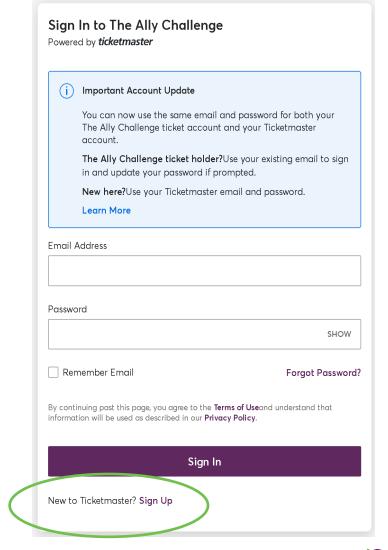
Welcome to The
Ally Challenge
presented by
McLaren Account
Manager page!

We are counting down the days until the tournament begins. Make sure you are ready by purchasing all the tickets you need in advance of the event. You can manage your tickets by signing in to your account.

88:05:06:50
DAYS HOURS MIN SEC

Manage Tickets

Learn More





Downloading Mobile Tickets

The following slides provide instruction on how to download your mobile tickets.



Downloading Mobile Tickets



- **1.** Select "manage tickets" or "my events".
- 2. Your events will be displayed on your screen.
- 3. Your available tickets will be listed. Select the ticket you wish to download to your phone.

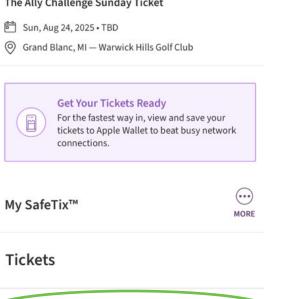
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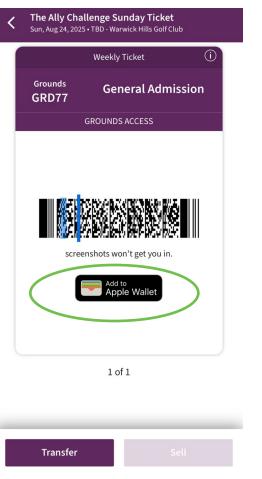


Grounds GRD77, General Admission

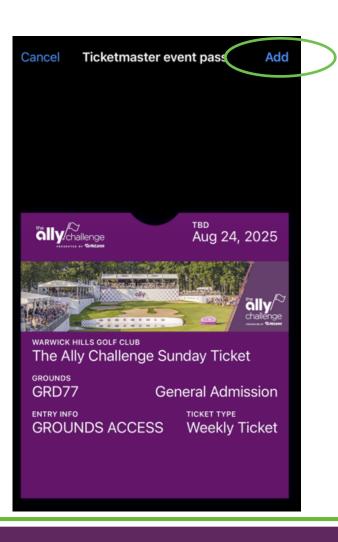


Download Mobile Tickets

4. Once your ticket barcode displays, select "Add to Apple Wallet" OR "Save to Phone" for Android devices to download to your phone



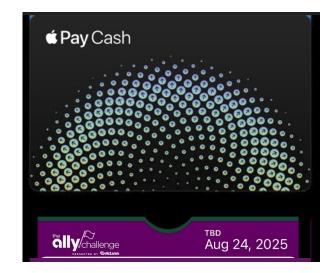
5. Click "Add" or "Add All" in the top right corner



6. Go to the "Apple Wallet" OR "Google Pay" App on your phone



Your ticket will be in your Wallet. Click on the appropriate dated ticket in your wallet and a volunteer will scan your ticket in via a tap RFID scan.





Transferring Tickets

The following slides provide instruction on how to transfer tickets to your guests.

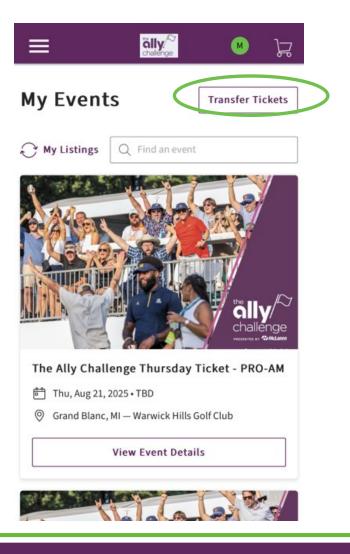


Transfer Tickets

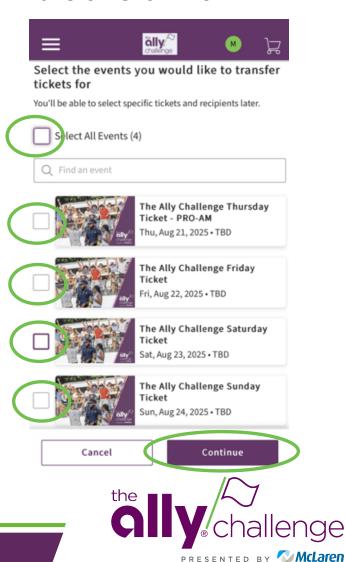
1 From the Account Manager home page, click "Manage Tickets" at the bottom of your screen



2. Click "Transfer"

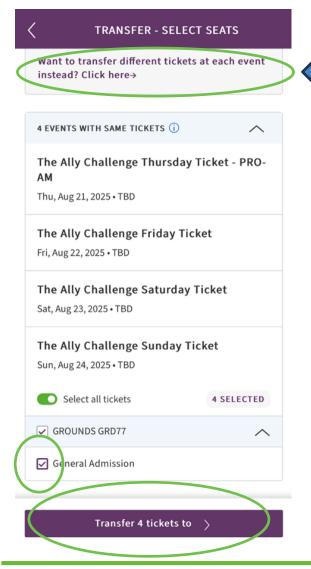


Select the ticket(s) and/or days you would like to transfer. Click "Next"



Transfer Tickets

4. Select the tickets you wish to transfer, then click "Next"



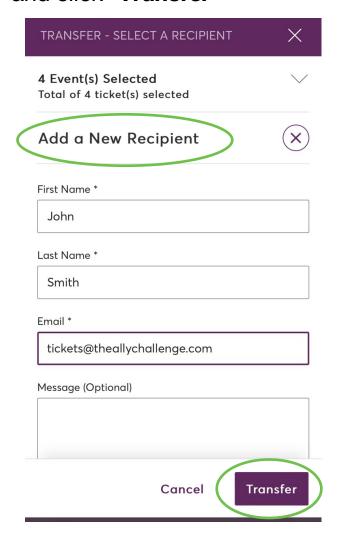
5. Click "Add A New Recipient" and enter the recipient's information and click "Transfer"

*If you would like to

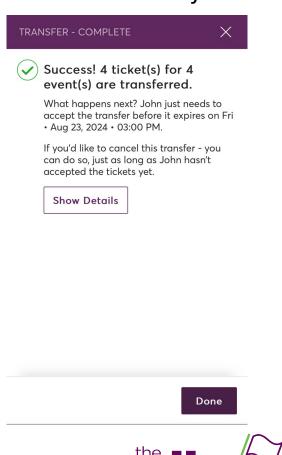
individual day select

send tickets by

here*



Your confirmation will appear with information about your transfer. You will receive an e-mail confirmation that your transfer is on its way





Accepting Transferred Tickets

The following slides provide instruction on how your guests will accept tickets on Account Manager.



Accepting Transferred Tickets

1. If someone transfers a ticket to you, you will receive a confirmation e-mail.

You will need to access this e-mail from your smartphone. Once the e-mail is showing on your smartphone, tap the "Accept Tickets" button

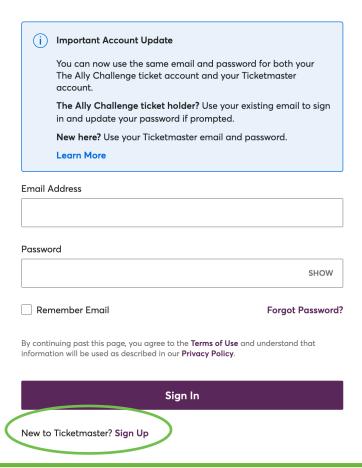
It's Time: Accept Your Tickets Now

Matt just sent you 1 The Ally Challenge tickets.

Accept by Mon • Aug 25, 2025 • 03:00 PM

Accept Tickets

- 2. Log into your Account Manager Account associated with the e-mail the ticket(s) were sent to.
 - If you don't have an account, click "Sign Up" at the bottom of the page using the e-mail address the confirmation e-mail was sent to



Once logged into your account, your ticket(s) will immediately be displayed.



